



# Navigating Recovery: Building Your Property Loss Inventory Resources

## Operation HOPE

Operation HOPE assists people through the aftermath of a disaster and provides support for the long-term process of rebuilding. Services include: FEMA application navigation, insurance claim assistance, referrals to essential disaster services and much more.

**Website:** [operationhope.org](https://operationhope.org)

**Client Portal for Services:** [portal.operationhope.org](https://portal.operationhope.org)

## Upcoming Webinars and Clinics

### Wildfire Smoke Damage & Your Insurance Rights

Thursday, December 18

5 pm PT

This 90-minute webinar hosted by United Policyholders will feature a panel of leading professionals with expertise in assessing, testing, remediating and restoring wildfire smoke damaged homes to save and habitable pre-loss conditions, plus California Insurance Laws and Regulations, Industrial Hygiene protocols and standards, and related topics. [Register Here](#).

## Disaster Recovery Resources

### Palisades Renewal Center

Offering free therapy and creative arts program for anyone impacted by the January 2025 Palisades wildfires. In collaboration with the [Maple Counseling Center](#), trauma informed mental health support is available both in person and virtually.

- **Palisades Renewal Center:** [pcrcsm.org](https://pcrcsm.org)
  - Mental Health Support: [maple4counseling.org/programs-and-services/pcrc](https://maple4counseling.org/programs-and-services/pcrc)
  - Arts Programming: [pcrcsm.org/events](https://pcrcsm.org/events)

- **Maple Counseling Center** (General Services): [maple4counseling.org/for-clients/begin-services](https://maple4counseling.org/for-clients/begin-services)

## United Policyholders

Provides guidance and support to households impacted by the California wildfires with new informational workshops being offered on a consistent basis.

- Website: [uphelp.org](https://uphelp.org)
- Disaster Recovery Resources: [uphelp.org/disaster-recovery-help/2025cawildfires](https://uphelp.org/disaster-recovery-help/2025cawildfires)

## Alter Care Line

Crisis peer counselors are available to provide services to support residents of LA County and those affected by the LA wildfires. You can use free emotional support to talk through whatever you are navigating and need some help with. Also available is help getting individuals connected with other resources across LA and California, as well as various free in-person and virtual support groups.

- Website: [altercareline.com](https://altercareline.com)
- Connect to a call: [calendly.com/scheduling-altercareline/meet-with-a-counselor-la?month=2025-12](https://calendly.com/scheduling-altercareline/meet-with-a-counselor-la?month=2025-12)

## Long-Term Recovery Group (LTRG)

- Eaton Fire Collaborative: [eatonfirecollaborative.org](https://eatonfirecollaborative.org)
- Malibu Community Long-Term Recovery Group: [malibucommunityltrg.org](https://malibucommunityltrg.org)
- Palisades Long-Term Recovery Group: [paliltrg.org](https://paliltrg.org)
- Topanga REACH: [topangareachwithlove.org](https://topangareachwithlove.org)

## Additional Resources

- **Household Inventory Sample Spreadsheet (United Policyholders)**
- **FEMA Quick Reference Guide: Personal Property Assistance**
- **FEMA Authorization for the Release of Information Under the Privacy Act**
- **Bevel—Home Inventory Tool**