

# California Wildfire Resources

## Emergency Updates and Information Resources

- **Cal Fire:** Provides a [real-time map](#) to monitor wildfire activity.
- **CA.gov:** Resources for those who are impacted by the fire: [ca.gov/lafires](#).
- **LA County Recovers:** Recovery resources: [recovery.lacounty.gov/resources](#).
- **Los Angeles County Emergency Management:** [ceo.lacounty.gov/emergency-management](#).
- **Alert LA County:** Sign up for emergency alerts at [ready.lacounty.gov](#).
- **Los Angeles County Public Works:** Live updates on road closures at [pw.lacounty.gov/roadclosures](#).
- **Find Shelters and Services:** Visit [emergency.lacity.gov](#).
- **The City of La Cañada Flintridge:** Visit the website at [lcf.ca.gov](#) for the most up to date information regarding the Eaton Fire.
- **211 LA:** Emergency updates including evacuation orders and road closures will be updated at [211la.org/LA-Wildfires](#).

## Notification Apps and Websites

- **FEMA Mobile App:** Allows users to receive real-time weather alerts, locate emergency shelters in your area, prepare for common hazards and more. You can download the app onto your mobile devices at [fema.gov/about/news-multimedia/mobile-products](#).
- **Genasys Protect:** A website and app that can provide evacuation information related to the fires. Visit [protect.genasys.com](#).
- **Watch Duty:** An app that alerts you of nearby wildfires and firefighting efforts. It provides real-time updates on evacuation orders and warnings, and sends alerts straight to your phone. You can download the app at [watchduty.org](#).

## Federal Emergency Management Agency (FEMA) and Disaster Assistance

**FEMA Assistance** is available for residents impacted by the LA County Wildfires. There are three ways to apply:

1. Online at [DisasterAssistance.gov](#) (easiest, fastest, most convenient method)
2. On the FEMA App for mobile devices
3. Call the FEMA Helpline at **1.800.621.3362**

**Businesses** affected by the wildfires may qualify for assistance by applying to the [U.S. Small Business Administration \(SBA\)](#).

## Disaster Unemployment Assistance

If you have lost your job or can't work due to a disaster, you may be eligible for unemployment benefits through the **Employment Development Department (EDD)**. You can apply online at: [edd.ca.gov/en/unemployment/disaster\\_unemployment\\_assistance](https://edd.ca.gov/en/unemployment/disaster_unemployment_assistance).

EDD disaster-related services: [edd.ca.gov/en/about\\_edd/disaster\\_related\\_services](https://edd.ca.gov/en/about_edd/disaster_related_services)

## Disaster Recovery Centers

**Disaster Recovery Centers** will be open to the public 9 am–8 pm PT. For more information, you can visit the website at [recovery.lacounty.gov/recovery-centers](https://recovery.lacounty.gov/recovery-centers).

- **UCLA Research Park West:** [10850 West Pico Boulevard, Los Angeles, CA 90064](https://www.ucla.edu/research-park-west)
- **Pasadena City College Community Education Center:** [3035 East Foothill Boulevard, Pasadena, CA 91107](https://www.pcc.edu/community-education-center)

**Prescription medicine and N95 masks should be available at the recovery centers.**

## Entertainment Industry Resources

### Entertainment Community Fund

A national human services organization for entertainment and performing arts professionals. Services include social services and emergency financial assistance in times of unexpected critical need, health insurance resource center, counseling and crisis support, and more.

**Website:** [entertainmentcommunity.org/am-i-eligible-help](https://entertainmentcommunity.org/am-i-eligible-help)

**Email:** [western@entertainmentcommunity.org](mailto:western@entertainmentcommunity.org) | **Phone:** 323.330.2455

### SAG-AFTRA Foundation

The SAG-AFTRA Foundation Disaster Relief Fund is a program designed to provide urgent financial assistance to SAG-AFTRA members who have been affected by a natural disaster.

**Natural Disaster Relief Fund**

**Website:** [sagaftra.foundation](https://sagaftra.foundation)

### IATSE—Walsh/Di Tolla/Spivak Foundation (Disaster Relief)

Funds from the foundation can help pay for food, clothing, shelter and other necessities for IATSE members affected by natural disasters.

Additionally, Local 80 has opened their stage at [2520 West Olive Avenue, Burbank, CA 91505](https://www.local80.org) as a relief shelter. If you are affected by the local fires, please call Local 80 at **818.526.0700** for additional information.

**Website:** [iatse.net/take-action/disasterresponse](https://iatse.net/take-action/disasterresponse)

## Writers Guild of America West

The WGAW Good and Welfare emergency assistance loans are available to those affected and displaced by the wildfires.

**Web:** [wga.org/members/finances/good-welfare-emergency-assistance-loans](http://wga.org/members/finances/good-welfare-emergency-assistance-loans)

**Phone:** 323.782.4521

## Motion Picture & Television Fund (MPTF)

The Motion Picture & Television Fund (MPTF) offers a variety of services that can provide emotional and financial relief to industry members and their families during times of need. Services include counseling services, supportive services and community resources, and financial assistance.

**Website:** [mptf.com](http://mptf.com)

**Phone:** 323.634.3888 (under 65) | 323.634.3866 (over 65)

## MusiCares

MusiCares is here to help music professionals affected by the California Wildfires.

**Website:** [musicares.org](http://musicares.org)

**Email:** [MusiCaresRelief@musicares.org](mailto:MusiCaresRelief@musicares.org) | **Phone:** 800.687.4227

## NCAPER—National Coalition for Arts Preparedness

The Coalition helps ensure that artists, arts/cultural organizations, cultural funders and arts businesses have the capacity and ability to respond effectively to disasters and emergencies affecting the arts and culture sector. A national resource list of organizations that provide emergency financial assistance is available.

**Website:** [ncaper.org/generalresources](http://ncaper.org/generalresources)

## Sweet Relief Musicians Fund

Immediate financial assistance is available to music industry professionals impacted by natural disasters.

**Website:** [sweetrelief.org/naturaldisasterfund.html](http://sweetrelief.org/naturaldisasterfund.html)

## National Association of Voice Actors (NAVA)

NAVA has set up a California Wildfire Emergency Relief Fund for voice actors and those working in the voice over industry who have suffered property damage or equipment loss due to the wildfires. To apply, please complete an online application on their website.

**Website:** [navavoices.org/cal-fire-request-fund/#cal-fire-form](http://navavoices.org/cal-fire-request-fund/#cal-fire-form)

## Inevitable Foundation

Emergency Relief Fund is available to support disabled writers and filmmakers impacted by the L.A. wildfires.

**Website:** [inevitable.foundation/erf](http://inevitable.foundation/erf)

## Craft Emergency Relief Fund (CERF+)

CERF+ offers emergency relief grants to craft artists who experienced a recent and substantially disruptive emergency or disaster.

**Website:** [cerfplus.org/grants/emergency-relief](https://cerfplus.org/grants/emergency-relief)

## We are Moving the Needle

A MicroGrants Fund for Wildfire Relief is available to provide targeted support for producers, engineers and creators who are affected by the Greater Los Angeles Wildfires. Grants will be available on a sliding scale from \$100 to \$1,000 based on demonstrated needs. For more information and to apply, visit [wearemovingtheneedle.org/firefundapp2025](https://wearemovingtheneedle.org/firefundapp2025)

## Center for Cultural Innovation

A coalition of major arts organizations and philanthropists in Los Angeles will launch the LA Arts Community Fire Relief Fund which is an emergency relief fund for artists and arts workers in all disciplines who have lost their residences, studios, livelihoods or have been impacted by the Los Angeles fires. The application portal will open on **Monday, January 20, at 9 am PT.**

**Website:** [cciarts.org](https://cciarts.org)

## Disaster Relief Resources

### Immediate Disaster Relief

- **California Fire Foundation SAVE Program:** Eligible survivors of fire and natural disasters may receive a gift card to purchase basic needs necessities. Please visit their website for more information and to view participating departments: [cafirefoundation.org/what-we-do/for-communities/save](https://cafirefoundation.org/what-we-do/for-communities/save).
- **Jewish Free Loan Association (JFLA):** Offers up to \$15,000 in zero-interest and zero-fee loans for immediate assistance with temporary housing, purchase of essential supplies such as clothing and medicine, among other emergency needs. There are also a limited number of loans up to \$2,000 without a guarantor that are available on a first-come, first-served basis. You can apply on their website at [jfla.org/personal-loans/interest-free-emergency-personal-loan](https://jfla.org/personal-loans/interest-free-emergency-personal-loan).

JFLA is also helping support small businesses and nonprofits with emergency needs such as purchasing inventory, relocation costs, signage and marketing, and replacement of computers and essential equipment, among other needs.

- **Credit Union of Southern California:** Financial relief may be eligible for those impacted by the wildfire. [cusocal.org/about-us/how-we-give-back/wildfires](https://cusocal.org/about-us/how-we-give-back/wildfires)
  - **Emergency Essentials Loans:** Borrow \$1,500 at 0% interests for 6 months with no payments for 60 days and no credit history requirement.
  - **Wildfire Relief Loan:** Access up to \$5,000 per household at 0% interest for 12 months, with no payments for 60 days.
  - **Loan Deferrals:** Defer a payment on an existing loan to free up funds for urgent needs. Call **714.671.2728** or email [Collections@CUSoCal.org](mailto:Collections@CUSoCal.org).

## Temporary Housing or Evacuation/Shelter Centers

- **American Red Cross Los Angeles Region:** Call 800.675.5799 or visit [redcross.org](https://www.redcross.org)
- **Westwood Recreation Center:** [1350 S Sepulveda Boulevard, Los Angeles, CA 90025](#) (Accepts small animals and serves as an overnight shelter)
- **Van Nuys Sherman Oaks Recreation Center:** [14201 Huston Street, Sherman Oaks, CA 91423](#)
- **El Camino Real Charter High School:** [5440 Valley Circle Boulevard, Woodland Hills, CA 91367](#)
- **Pasadena Civic Center:** [300 East Green Street, Pasadena, CA 91101](#)
- **Northridge Park:** [10120 Reseda Boulevard, Northridge, CA 91324](#)
- **Richie Valens Recreation Center:** [10736 Laurel Canyon Boulevard, Pacoima, CA 91331](#)
- **Stoner Recreation Center:** [1835 Stoner Avenue, Los Angeles, CA 90025](#)
- **Sepulveda Recreation Center:** [8825 Kester Avenue, Panorama, CA 91402](#)
- **Pomona Fairplex:** [1101 W McKinley Avenue, Pomona, CA 91768](#)
- **Pan Pacific Recreation Center:** [7600 Beverly Boulevard, Los Angeles, CA 90036](#)
- **Lanark Recreation Center:** [21816 Lanark Street, Canoga Park, CA 91301](#)
- **Dream Center:** [2301 Bellevue Avenue, Los Angeles, CA 90026](#)
- **Best Western Plus Pavilions:** Red Cross rates for those who call the hotel directly and are affected by the wildfire. Address: [1176 W Katella Avenue, Anaheim, CA 92802](#). Phone: (714) 776-0140.
- **Airbnb** is partnering with **211 LA** to provide free, temporary housing for people who have been displaced by the Los Angeles wildfires. [Complete intake form](#) to be connected with a free place to stay.
- **Planet Fitness** locations in Los Angeles are offering anyone impacted by the fires and first responders free access to showers, WiFi and rest. No membership required.
- **Hotel Association of Los Angeles:** List of hotels offering discounted rates for displaced individuals. [Click here](#).
- **The City of Anaheim:** List of hotels offering discounted rates for those displaced by the fire. [Click here](#).

## Food and Water

- **Los Angeles Food Pantry Locator:** [lafoodbank.org/find-food/pantry-locator](https://www.lafoodbank.org/find-food/pantry-locator)
- **World Central Kitchen (WCK)** is distributing free hot meals to the public at various locations in Southern California. You can view the times and location on their website at [wck.org/news/meal-locations-ca](https://www.wck.org/news/meal-locations-ca).

- Several websites have listed various Los Angeles restaurants that are offering free meals for evacuees and first responders:
  - **LAist:** [laist.com/news/food/la-restaurants-offering-free-meals-for-evacuees-and-first-responders](https://www.laist.com/news/food/la-restaurants-offering-free-meals-for-evacuees-and-first-responders)
  - **Time Out:** [timeout.com/los-angeles/news/these-la-restaurants-are-offering-free-meals-to-any-fire-evacuees-010825](https://www.timeout.com/los-angeles/news/these-la-restaurants-are-offering-free-meals-to-any-fire-evacuees-010825)
  - **Infatuation:** [theinfatuation.com/los-angeles/guides/restaurants-offering-support-for-those-impacted-by-the-la-fires?utm\\_campaign=feed&utm\\_medium=social&utm\\_source=later-linkinbio](https://www.theinfatuation.com/los-angeles/guides/restaurants-offering-support-for-those-impacted-by-the-la-fires?utm_campaign=feed&utm_medium=social&utm_source=later-linkinbio)

## Animal Evacuations

- **Small Animals:**
  - **Agoura Animal Care Center:** [29525 Agoura Road, Agoura Hills, CA 91301](https://www.agouraanimalcare.com)
  - **Westwood Recreation Center:** [1350 S Sepulveda Boulevard, Los Angeles, CA 90025](https://www.westwoodrecreation.com)
  - **Pasadena Humane Society:** [361 S. Raymond Avenue, Pasadena CA 91105](https://www.pasadenahumanesociety.com)
- **Large Animals:**
  - **Los Angeles Equestrian Center:** [480 Riverside Drive, Burbank, CA 91506](https://www.laehc.com)
  - **Pierce College Equestrian Center:** [6201 Winnetka Avenue, Woodland Hills, CA 91371](https://www.piercecollege.edu/equestrian)

## Counseling and Crisis Support

### \*TIME SENSITIVE\*

- **Hollywood & Mind** will be hosting a Mental Health Meet-Up on **January 29 from 2–6 pm** at The London West Hollywood for an afternoon of support, healing and resource-sharing. To attend, please RSVP on their website at: [hollywood-mind.com/rsvpgrammyweek2025](https://www.hollywood-mind.com/rsvpgrammyweek2025)
- **Los Angeles County Department of Mental Health (LACDMH):** Emergency Outreach and Triage Division (EOTD) offers on-scene consultation and crisis intervention services to survivors, families, first responders and the community. [Department of Mental Health](https://www.lacdmh.org) Access Center Helpline: Available 24/7 for mental health support and referrals at **800.854.7771**.
- **Disaster Distress Helpline:** SAMHSA's Disaster Distress Helpline provides 24/7 crisis counseling and support for individuals experiencing emotional distress related to natural disasters. Call **1.800.985.5990** or text "TalkWithUs" to 66746 to connect with a trained crisis counselor. [California Department of Social Services](https://www.cdss.ca.gov)
- **American Red Cross Los Angeles Region Disaster Assistance:** Offers shelter, disaster assistance and emotional support. For assistance, call **800.675.5799** or visit [American Red Cross](https://www.americanredcross.org).

- **California HOPE Crisis Support:** Offers free mental health support for individuals affected by the wildfires. Call 1.833.317.4673 or visit their website at [CalHOPE.org](https://calhope.org).
- **Deaf Counseling Center** is offering a free support group for deaf survivors of California wildfires. Email [info@deafcounseling.com](mailto:info@deafcounseling.com) or text **240.701.5155** for info.
- **Airport Marina Counseling Services** is offering free therapy sessions to those impacted by the fire. To receive assistance, call **310.670.1410**.
- **988 Suicide & Crisis Lifeline:** Provides 24/7 support for anyone experiencing mental health crises or having thoughts of suicide. Call or text 988, or chat online at [988lifeline.org](https://988lifeline.org).
- **Los Angeles Regional Fire Safe Council:** Provides emotional support resources to those affected by the wildfire. Visit at [wildfirela.org](https://wildfirela.org).
- **Pro Bono Therapy for Los Angeles Wildfires:** A curated list for those seeking therapy due to having been affected by the wildfires. [Click here to access](#).

## Resources for Parents and Children

- [Helping Children Cope with Disaster](#) is a booklet that is obtainable through FEMA and Red Cross that shares useful tips to help children recover and cope with a disaster.
- **The National Child Traumatic Stress Network** offers useful resource handouts to provide parents and caregivers with common reactions and examples on how to respond to disasters with their children.
  - [Parent Tips for Helping Infants and Toddlers After Disasters](#)
  - [Parent Tips for Helping Preschool-Age Children After Disasters](#)
  - [Parent Tips for Helping School-Age Children After Disasters](#)
  - [Parent Tips for Helping Adolescents](#)
  - [Simple Activities for Children and Adolescents](#)
  - [Parent Guidelines for Helping Children Impacted by Wildfires](#)
  - [Wildfires: Tips for Parents on Media Coverage](#)
- **Babyletto** is offering cribs to families that have lost their homes or were impacted by the wildfire. For more information, please email [info@babyletto.com](mailto:info@babyletto.com).

## Inclusive Resources

- **The Partnership for Inclusive Disaster Strategies** is a disability-led organization with a focused mission of equity for people with disabilities and people with access and functional needs throughout all planning, programs, services and procedures before, during and after disasters and emergencies. **Website:** [disasterstrategies.org](https://disasterstrategies.org)

## Housing Support

- **Housing Rights Center (HRC)** offers free housing counseling services to help those affected by the wildfires navigate during times of emergency. Please be aware that in a



State of Emergency, price gouging above 10% is temporarily prohibited for the next 30 days—meaning businesses cannot increase the price of food, repairs, construction, housing, emergency and medical supplies, and gasoline more than 10%.

**Website:** [housingrightscenter.org](https://housingrightscenter.org) | **Phone:** 1.800.477.5977

- **Fannie Mae** can connect you to a housing counselor who can help you navigate urgent and longer-term housing needs. Call **855.437.3243** or visit their [website](#) for more info or to schedule an appointment.

## Medication Support

- **Los Angeles County Department of Public Health** has created a FAQ sheet with information on medication and accessing medical supplies during this time. Info sheet: [publichealth.lacounty.gov/media/WildFire/docs/medicationassistance/MedicationAssistanceFAQ-English.pdf](https://publichealth.lacounty.gov/media/WildFire/docs/medicationassistance/MedicationAssistanceFAQ-English.pdf)
- Prescription medication may be available at the **Disaster Recovery Centers**:
  - **UCLA Research Park West:** [10850 West Pico Boulevard, Los Angeles, CA 90064](#)
  - **Pasadena City College Community Education Center:** [3035 East Foothill Boulevard, Pasadena, CA 91107](#)
- **Mickey Fine Pharmacy** can help victims of the fires who evacuated without their medications with accessing medication.
- **Walgreens** may dispense emergency medication refills for most medications. Please call your local store to check if this service is available.

## Additional Support

- **Aerie** is shipping clothing and undergarments to those in need in the Los Angeles area. You can complete the [short form request here](#).
- **Artadia** has compiled the [Emergency Artist Resources for Los Angeles 2025](#) which has resources and opportunities for financial assistance for those affected by the Los Angeles wildfires.
- **Mutual Aid Los Angeles Network (MALAN)** has created a [resource list](#) for food, shelter and other emergency resources.

## Air Quality Resources and Updates

- **AirNow.gov:** Provides air quality data to tell you how clean or polluted the air is in your area. You can visit their [website](#) to gauge the AQI (Air Quality Index) of your area.
- **IQAIR:** [Los Angeles Air Quality Map](#) gives a live look at the AQI levels reported in various areas affected by the wildfires.
- [Wildfire Smoke and Ash Health Safety Tips](#): General tips and information on how to reduce how much pollution you are breathing in the event of a wildfire. See below:





# DURING A WILDFIRE – PROTECT YOURSELF

IF YOU SMELL SMOKE OR SEE ASH DUE TO A WILDFIRE, HERE ARE WAYS TO LIMIT YOUR EXPOSURE:

WILDFIRE



Remain indoors with windows and doors closed or seek alternate shelter.

Avoid using a whole-house fan or a swamp cooler with an outside air intake.



Avoid vigorous physical activity.



If you must be outdoors in smoky conditions, keep it brief, and use a disposable respirator (N-95 or P-100).



Run your A/C if you have one, change your filter often (MERV 13 +), or run a portable HEPA purifier.



Avoid using indoor or outdoor wood-burning appliances, including fireplaces, and combustion sources like candles and incense.



Wildfire smoke can cause unhealthy air quality in areas many miles away from the fire. Smoke conditions change quickly, so check your air quality using the South Coast AQMD app or on our interactive map at AQMD.gov. Older adults, young children, pregnant women, and people with heart diseases or lung diseases (such as asthma) may be especially sensitive to health risks from wildfire smoke.

## Insurance Support

### \*TIME SENSITIVE\*

California Department of Insurance is offering a free two-day insurance support workshop to help survivors understand their insurance policies and claims process, while also providing information about available resources for rebuilding and recovery.

- [January 25 and 26 in Pasadena](#) at Pasadena City College  
10 am–5 pm PT on Saturday  
10 am–1 pm PT on Sunday

For more information, visit [insurance.ca.gov](https://insurance.ca.gov). You can also schedule a free, confidential appointment with an insurance expert by calling: **800.927.4357**.

## Motion Picture & Television Fund (MPTF)

MPTF held a virtual webinar, *Wildfire Relief: Next Steps and Next Next Steps*, featuring guest speakers who gave guidance on how to navigate insurance claims, property taxes, tax payments and other topics. The webinar and other resources can be found on their [website](#).

## Insurance Tips for the California Wildfires

The Department of Insurance has issued a mandatory one-year moratorium on insurance non-renewals and cancellations. This shields those within the perimeters or adjoining ZIP Codes of the Palisades and Eaton fires in Los Angeles County for one year from the Governor's January 7 emergency declaration regardless of whether they suffered a loss. You can go to the [Department of Insurance website](#) to see if your ZIP Code is included in the moratorium.

## Document and File a Claim

- If your home has been damaged by fire, file a claim with your insurance company. It can take time to process these claims, so start as early as possible. Policies vary by company, and you should check with your insurance company or agent as soon as possible to confirm coverage limits and any other limitations and documentation requirements. Document the date, time and names of any insurance company employees you speak to regarding your coverage. You may have more luck filing an insurance claim online or via the company's app, rather than trying to reach them on the phone.
- **Document any and all damage.** Take photos and/or video of the damage. An inventory can be completed quickly and easily on your smart phone and safely stored in the Cloud. Open any drawers, doors or cabinets and take photos/video. Homes can be very unstable after a fire, so please be careful—safety is the top priority here.
- Please note that all California property insurers must immediately pay out a minimum of one-third of the estimated value of a policyholder's personal belongings and a minimum of four months' worth of rent for the local area in which they live. ([uphelp.org/claim-guidance-publications/insurance-claim-rules-in-california-2023](https://uphelp.org/claim-guidance-publications/insurance-claim-rules-in-california-2023))

## Document and File a Claim

- Most homeowners and renters policies include a loss-of-use benefit. They are also known as "additional living expenses" (ALE) or "Coverage D." Loss-of-use coverage includes the following:
  - Temporary residencies such as a hotel, motel or apartment
  - Moving costs
  - Excess of normal grocery or restaurant bills
  - Storage costs for household items
  - Laundry expenses
  - Transportation fees
  - Parking fees
  - Pet boarding
- Loss-of-use only covers the additional, reasonable costs above what you or your family would ordinarily spend. It does not include excessive expenses beyond your usual standard of living

maintained before the loss. For example, it would not reimburse for a 3-bedroom house rental if you live in a one-bedroom condo.

- **Keep all receipts you incur.** If you don't have a receipt for it, it may not be covered.
- If possible, record your normal living expenses. Because loss-of-use insurance is designed to cover additional living expenses, your insurer may request a list of your standard living costs to use as a baseline. Be prepared to estimate what you typically spend on food, utilities, transportation and housing.
- Loss-of-use is generally standard in homeowners, condominium and renters policies. Check your policy to find out the details. It's typically a percentage of your homeowners coverage, and a flat amount for renters.
- You generally still have to pay your mortgage, even if the house is uninhabitable or no longer standing.
- Download the California Department of Insurance's [Top 10 Tips for Wildfire Claimants](#) (also [available in Spanish](#), [Mandarin](#) and [Vietnamese](#)), which includes information about claiming ALE benefits.

## Resources

- **California Department of Insurance: Guide to Filing a Claim:** [insurance.ca.gov/01-consumers/105-type/95-guides/03-res/res-prop-claim.cfm](https://insurance.ca.gov/01-consumers/105-type/95-guides/03-res/res-prop-claim.cfm)
- **California Department of Insurance: Don't Get Scammed After a Disaster:** [insurance.ca.gov/01-consumers/105-type/95-guides/03-res/Dont-Get-Scammed-After-a-Disaster.cfm](https://insurance.ca.gov/01-consumers/105-type/95-guides/03-res/Dont-Get-Scammed-After-a-Disaster.cfm)
- Consumers can contact the Department of Insurance at 800.927.4357, or via chat or email at [insurance.ca.gov](https://insurance.ca.gov) if they believe their insurance company is in violation of any law, or have additional claims-related questions.

## Health Insurance

The California health insurance Marketplace, Covered California, has opened a special enrollment period for those affected by the California fires in Los Angeles and Ventura counties. You have until **March 8, 2025** to sign up for coverage. If you need health insurance, Entertainment Health Insurance Solutions (EHIS) can help. EHIS is a joint program of the Entertainment Community Fund and MPTF. To receive free, unbiased enrollment assistance, please register or log into our [Entertainment Community Fund Client Portal](#) and complete this [short online form](#) and a Health Benefits Specialist will contact you by phone and/or email within 2-4 business days.

## Mortgage Resources

Servicers may offer forbearance on mortgage payments. During temporary reductions or pause in payments, homeowners will not incur late fees or face foreclosure. Contact your mortgage servicer as soon as possible to obtain information about assistance or relief options available to you.

The following tools may help you if you don't know your servicer:

- [Fannie Mae Loan Lookup Tool](#)
- [Freddie Mac's Loan Look-Up Tool](#)
- [Mortgage Electronic Registration Systems \(MERS\)](#): 888.679.6377

To receive recovery counseling from Fannie Mae, homeowners and renters can call **855.437.3243**.

## Renters Resources

### Information for Renters

- **Los Angeles County Consumer and Business Affairs** provides useful information for landlords and tenants who are navigating the disaster. Frequently asked questions and answers can be found online on their website at [dcba.lacounty.gov/after-the-disaster-information-for-landlords-and-tenants](https://dcba.lacounty.gov/after-the-disaster-information-for-landlords-and-tenants).
- Renters are protected from rental housing price gouging and unfair rent hikes during a declared state of emergency. For information on price gouging, please visit [dcba.lacounty.gov/pricegouging](https://dcba.lacounty.gov/pricegouging).
- The **Apartment Association of Greater Los Angeles** has created a centralized resource for available rental housing for temporary and long-term stays. For listings, please visit their website at [members.aagla.org/listings](https://members.aagla.org/listings).
- Use the **City of Los Angeles Affordable and Accessible Housing Registry** to search for housing. An account is not required to search for housing. You must register in order to apply for housing. You can search for housing at [lahousing.lacity.org/aahr](https://lahousing.lacity.org/aahr).

## Legal Resources

### California Lawyers for the Arts

Weekly workshops are available and cover a variety of legal and business topics. Additional essential information and resources on wildfire relief can be found on their website at [calawyersforthearts.org](https://calawyersforthearts.org).

## Public Counsel

Public Counsel's Fire Relief and Recovery Services for LA County provides free legal services for individuals, families and small businesses related to recovery. Resources are available on their website at [publiccounsel.org/fire-relief-recovery-services-los-angeles](https://publiccounsel.org/fire-relief-recovery-services-los-angeles).

## Tax Relief

If your property is damaged or destroyed by a calamity, you may be eligible for tax relief. To qualify, you must file an Application for Reassessment: Property Damaged or Destroyed by Misfortune or Calamity (M&C) Form **ADS-820** within 12 months from the date the property was damaged or destroyed. The loss must also exceed \$10,000 of current market value.

Call **213.974.8658** for questions or to submit an M&C claim. For more information, including the [Property Relief Factsheet](#), visit: [recovery.lacounty.gov/resources](https://recovery.lacounty.gov/resources).

## Grief Resources

### LA Grief

Grief support is available for those grieving the devastation of the LA fires. A weekly virtual drop-in support group will be available every Tuesday at 4 pm PT starting January 21. For more information, visit: [lagrief.com/la-fire-grief-resources](https://lagrief.com/la-fire-grief-resources).

## Additional Things to Know

### Be Wary of Fraud

Criminals often exploit those who are most vulnerable during times of emergencies. Common scam tactics that fraudsters may utilize in these instances include:

- Impersonation of disaster relief agencies and organizations
- Phishing scams
- Fake charities
- Fake insurance or utility representatives

Please be diligent to ensure that you do not fall for these schemes. Avoid clicking links in emails or messages sent to you by someone you do not know. Be suspicious if something doesn't seem right or is too good to be true.

In addition:

- Beware of contractors going door-to-door offering unsolicited assistance or using high-pressure tactics to force you to make a snap decision. They may say they're with your insurance company—do not believe them. Do not sign a contract, put down a large deposit or a cash deposit.

- If you get a phone call about an insurance claim or policy, don't provide any personal information or agree to any payment until you can independently verify that the call is legitimate. If the caller says they're from your insurance company, hang up and contact your agent or the company directly using the number on your account statement.
- Check any licenses before you sign anything. You should make sure any insurance agent or public adjuster offering their services has a valid license by checking online with the [Department of Insurance](#).
- Be cautious of anyone promising to expedite your FEMA or other government assistance for a fee.